Introduce yourself in the chat! What is your institution and where in the world are you?

I'm in Philly, but originally from Birmingham, AL!

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Event Check-In

This webinar is suited to all Involve user! We will learn how to check in on the web, on the app, and a few tips and tricks!

Agenda

1. Intro 2. Guest Check-In 3. Tutorials 1. Web App 2. Mobile App 3. Post-Event 4. Tips and Tricks 5. Q&A 6. Close





Post-Webinar Survey

• 2 minutes!

3

- We love knowing what you like or would like improved!
- Really helps me (Kelsey) out when presenting to my bosses ^(C)
- I'll provide a link at the end or you will get an email tomorrow!!!

- * 3. Overall, were you satisfied with your training?
- ⊖ Yes
- ⊖ No

* 4. On the following scale, how **helpful** and **informative** was the training *webinar*?

| 1 - Not Helpful | 2 | 3 - Neutral | 4 | 5 - Helpful |
|--------------------|------------------|-------------|------------|-------------|
| \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Additional comment | s to reflect you | ır score. | | |

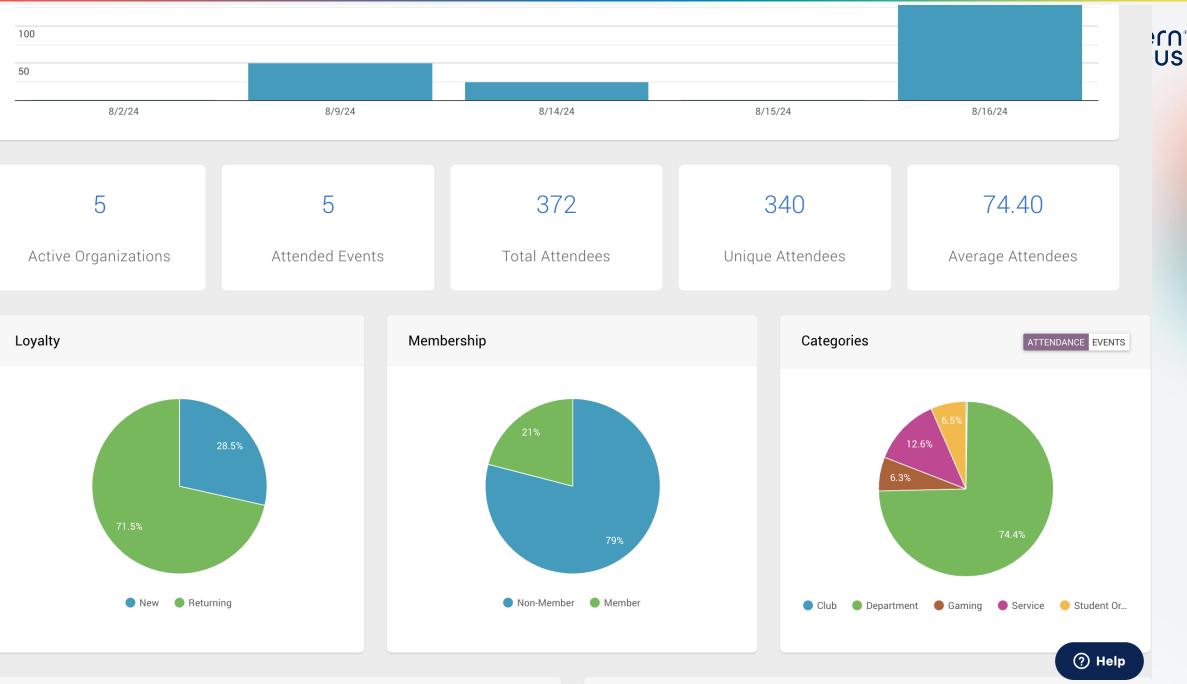
5. Additional feedback? We value your feedback and use it to improve the quality of our training webinars over time.

6. Don't see a session that sparks your interest? Leave us a comment with a topic that we can build a session around in the future!



Event Check-In Intro





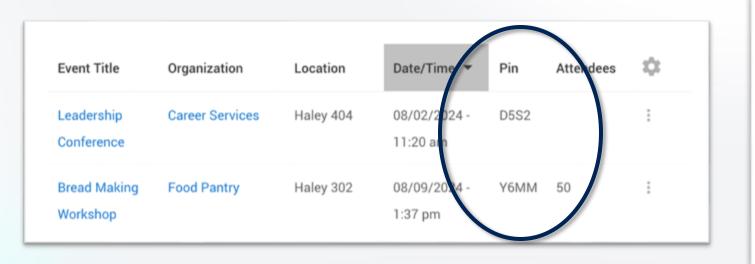
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6



Who can do check-in?

Anyone with the event PIN can do mobile check-in



EventsAttend EventsHost EventsEnter an event's unique PIN to collect
attendance97pngg



Demo how to find the PIN

Who can do check-in?

 Via web app, must have admin permission enabled

9

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| Role | |
| Category Administrator | |
| | |
| Categories Affinity | |
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| Additional Rights | |
| | |
| Create Organizations | |
| Edit Organizations | |
| Deactivate Organizations | |
| Create Events | |
| Delete Events | |
| Event Approval | |
| Create Users | |
| View Person Profiles | |
| View Student Numbers | |
| ✓ Add Attendees via Web | |
| Add Bulk Attendees via Web | |
| | |
| Add Members Without Invite | |

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Who can do check-in?

 Via web app, must have admin permission enabled Event Approval

Create Users

View Person Profiles

View Student Numbers

Add Attendees via Web

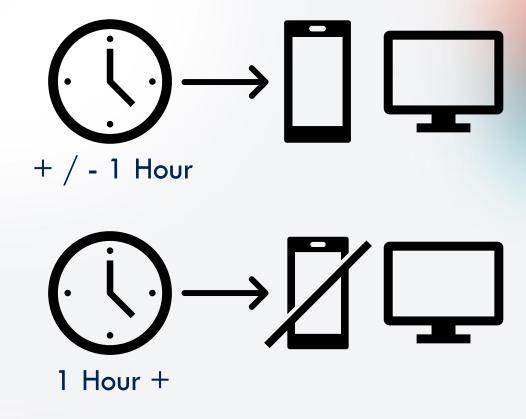
Add Bulk Attendees via Web

Add Members Without Invite



When in check-in available?

- Up to an hour BEFORE the eventUp to an hour AFTER the event
- Post Event: On the web portal!
 Must have user ID



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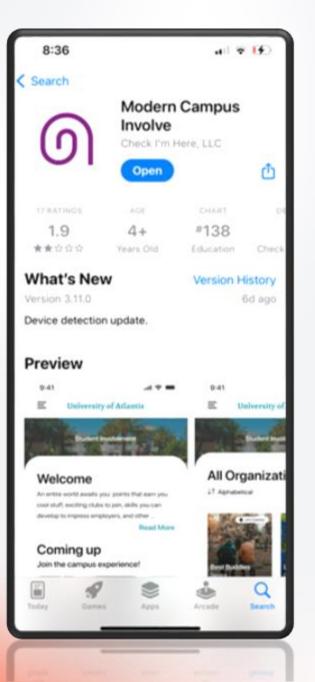
Involve Mobile App

• All in one!

- Browse Events + Orgs
- Event Check-In
- Digital ID

• What about the other apps?

- Campus branded apps have been sunset
- Checkpoint and Digital ID apps will be sunset soon



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Pop Quiz!

Answer on the Zoom pop-up! 1. Where can you find data on event check-in? (Single choice)

The analytics dashboard

Email support

 \bigcirc We don't keep data on event check-in

2. Which method for mobile check-in can be used by ANYONE? (Single choice)

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Cogging into your admin account

Using the PIN

3. To check-in on the web portal, you must have the permission enabled. (Single choice)

🔘 True

False

4. You can check in using the mobile app... (Single choice)

At anytime

 \supset Up to an hour before, during, or an hour after the event time

 \bigcirc Up to 2 hours before, during, or 2 hours after the event time

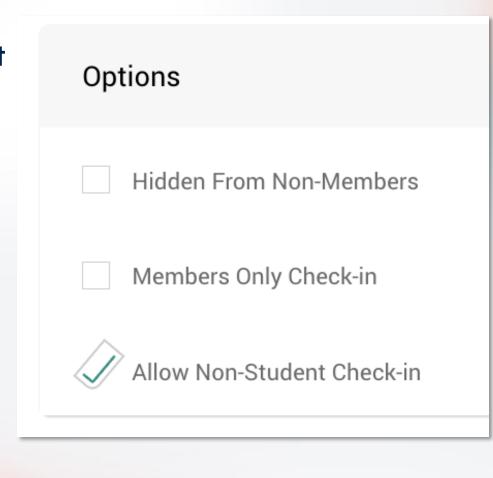


Guest Check-In



Guest Check-In

- Guest = does not have an Involve account
 - Off campus visitors!
- NOT automatically turned on!
 - Campus-Level Setting
 - Enabled by Involve Support or your Account Manager
- Option must be turned on per event
 - Scroll to the bottom of your event registration form





Enable Guest Check-In

- Scroll to the bottom of your event registration form
- Select "Allow Non-Student Checkin"

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|-----|----------------------------|
| • | |
| Ø | |
| SMS | Options |
| | Hidden From Non-Members |
| | Members Only Check-in |
| • | Allow Non-Student Check-in |
| 4 | |
| 2 | |

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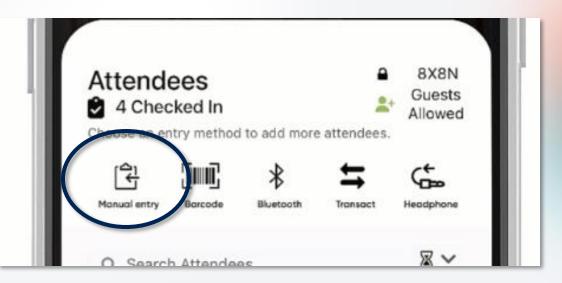


Guest Check In at Your Event

- Must choose manual entry on app
- Must use email address
- Cannot do post event check in
- FIRST TIME a guest attends will prompt
- Data

17

- They will appear on attendee list
- They will appear in analytics





Best Practices

- Enable for large-scale community events
- Utilize the "Notes" section on your event registration form
 - Note how many guests
 - Note anything you want to reflect on about the event

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Demo notes check in



Check In Tutorial: Web Portal



Add Attendees via Web

- 1. Navigate to your event
- 2. Select the attendees tab
- Select "single add" or "bulk add"
 - 4. Add email or ID number5. Check in!

| | ter Strei 10:28 am - 11/28/ | | |
|---------|--------------------------------|-------|------------------|
| DETAILS | | FORMS | VIEW ON PORTAL 2 |
| _ | | | |
| Attende | aes. | | |

| Add Attendees | |
|---------------------------------|-------|
| SINGLE ADD BULK ADD | |
| ID Number, Email, or Swipe Card | |
| CHECK IN | |
| | CLOSE |

21



Demo Check-In via the Web

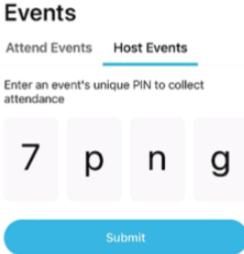
• CPR Certification Class

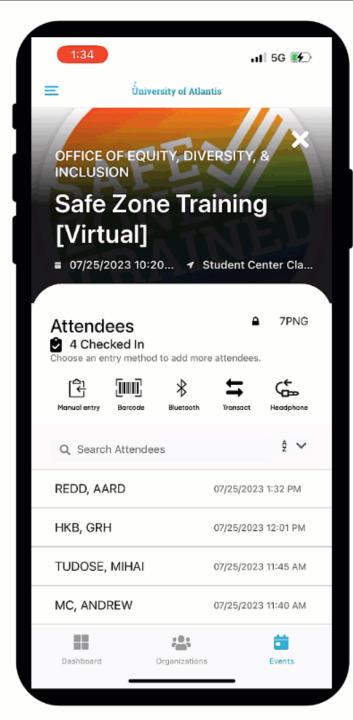


Check-In Tutorial: Mobile App



Navigate to Event Page - 1 1. Tap Events on the bottom right side 2. Toggle over to "Host **Events** 3. Enter PIN attendance



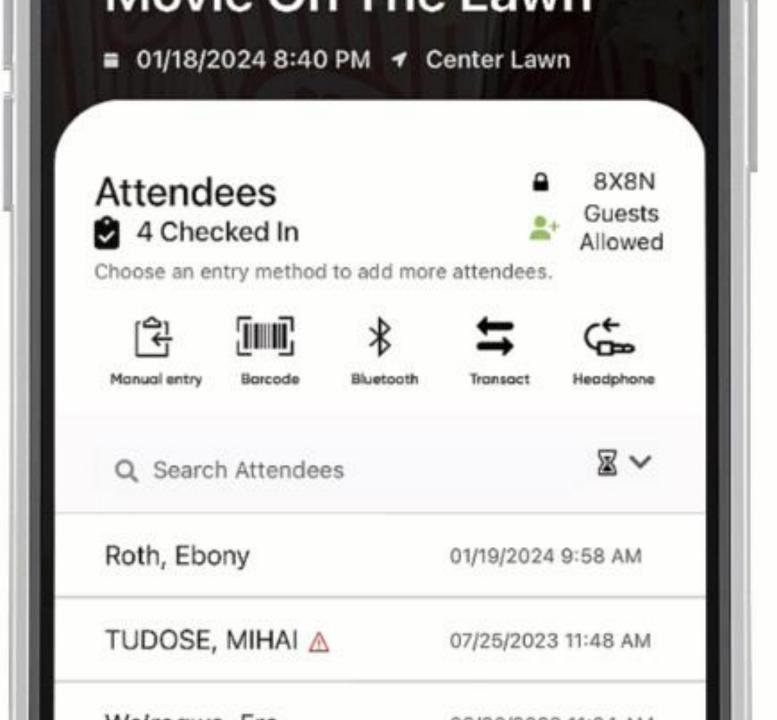


Navigate to Event Page - 2 1. Select menu on top left corner 2. Tab Collect attendance

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| | Sugar |
| STUDENT INVOLVE | MENT AND |
| Movie On T | he Lawn |
| ■ 01/18/2024 8:40 PM | |
| | 0 01/01 |
| Attendees 4 Checked In | SX8N Guests Allower |
| Choose an entry method to a | |
| | * + + |
| Manual entry Barcode Blu | etooth Transact Headphone |
| Q Search Attendees | ⊠ ~ |
| Roth, Ebony | 01/19/2024 9:58 AM |
| TUDOSE, MIHAI 🛕 | 07/25/2023 11:48 AM |
| We'reqwe, Era | 06/30/2023 11:04 AM |
| Fff, Dd | 06/30/2023 11:02 AM |
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Check-In Methods

- 1. Manual Entry
- 2. Barcode
- 3. Transact
- 4. Bluetooth
- 5. Headphone Jack

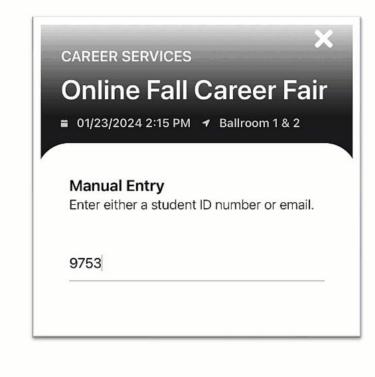


Manual Entry
 Barcode
 Transact
 Bluetooth
 Headphone Jack



Manual Entry

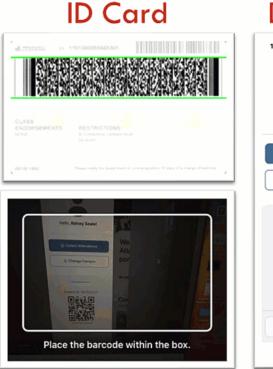
- 1. Select "Manual Entry"
- 2. Type student ID or email
- 3. Press "Enter"



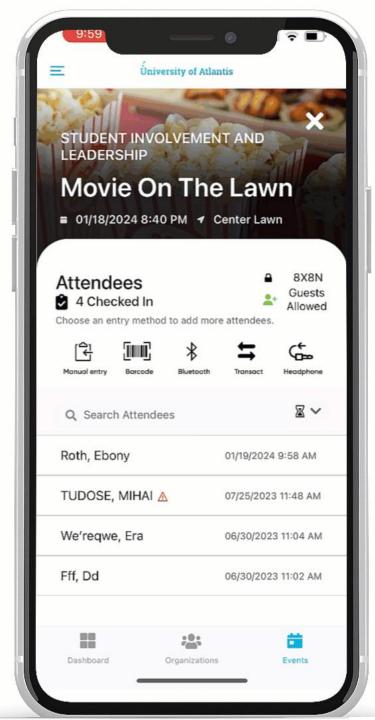


Barcode

- 1. Select "Barcode"
- 2. Align window with barcode or QR code



Digital ID 11:23 🕇 × Hello, Kelsey Seale! At po Change Campus Compus An Student ID: 987654321 C 🕒 Log Out



Digital ID

- 1. Select "Manual Entry"
- 2. Type student ID or email
- 3. Press "Enter"

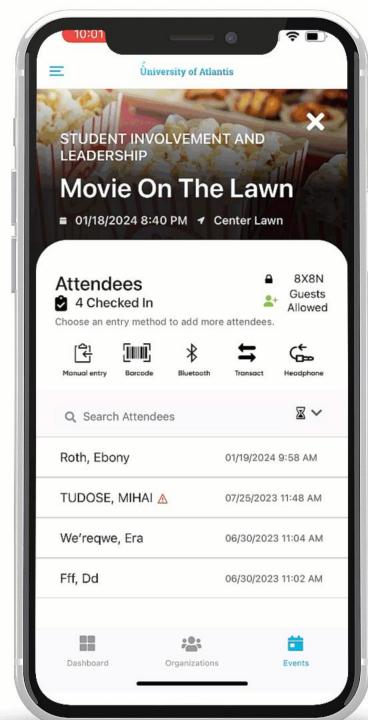
All students with automatically have a digital ID in their Involve Mobile App!



Transact

- 1. Enable Bluetooth on your mobile device
- 2. Select "Transact" in app
- 3. Swipe or tap cards





Bluetooth

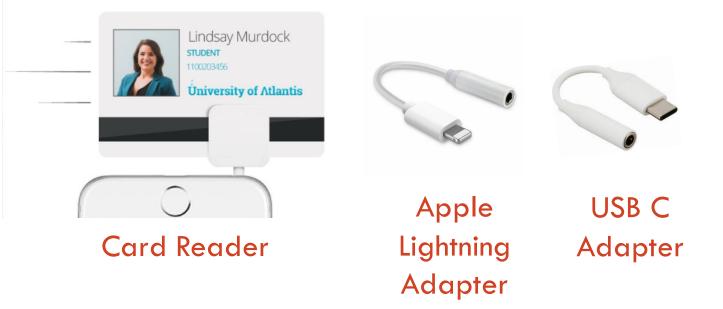
- Enable Bluetooth on your mobile device
- 2. Turn on the Bluetooth reader
- 3. Select "Bluetooth" in app
- 4. Swipe cards



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| Movie On | The La | wn |
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| Roth, Ebony | 01/19/2 | 2024 9:58 AM |
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| We'reqwe, Era | 06/30/ | 2023 11:04 AN |
| Fff, Dd | 06/30/ | 2023 11:02 AN |
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Legacy option. Still works, but we no longer provide headphone jacks. We now use Bluetooth!

- 1. Plug in your card reader
- 2. Select "Headphone Jack"
- 3. Swipe cards



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Legacy option. Still works, but we no longer provide headphone jacks. We now use Bluetooth!

- 1. Plug in your card reader
- 2. Select "Headphone Jack"
- 3. Swipe cards



Apple Lightning Adapter

USB C Adapter

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| Attendees 4 Checked In | | 8X8N Guest |
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| Roth, Ebony | 01/19 | 9/2024 9:58 AM |
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| We'reqwe, Era | 06/3 | 0/2023 11:04 AN |
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- 3. Swipe cards





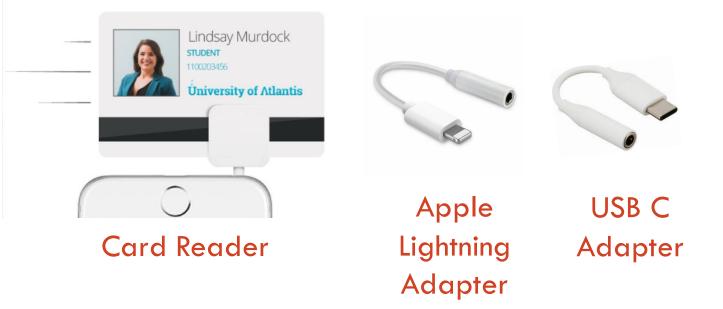
Apple Lightning Adapter

USB C Adapter

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Legacy option. Still works, but we no longer provide headphone jacks. We now use Bluetooth!

- 1. Plug in your card reader
- 2. Select "Headphone Jack"
- 3. Swipe cards





Quick Note on Mobile Check-In!

- EVERYTHING happens on YOUR mobile device
 - Polls

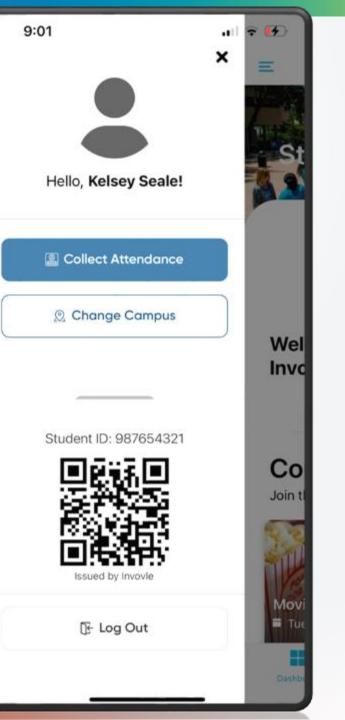
- Waivers
- Great time to use an office iPad
 - If you're using your personal device, make sure it's charged enough!

Demo Mobile App

- Show logging in
- Show Digital ID
- Navigate to event
- Movie on the Lawn
 - PIN: 9ED9

38

- Show manual check-in
- Show barcode check in



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Check-In Tutorial: Post Event

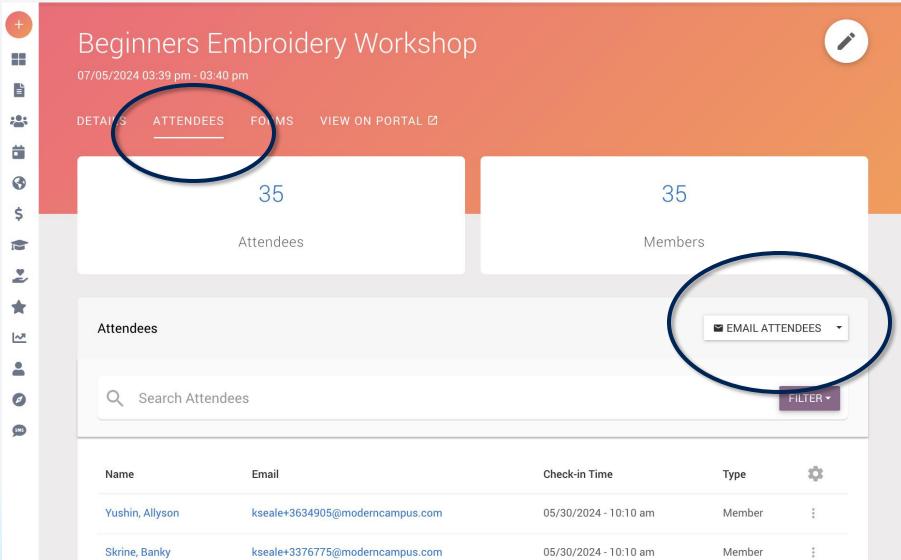


Post Event Check-In

- Must be done on the web portal!
- Must have student ID number (name / email will NOT work!)



Navigate to the attendees tab on your event page



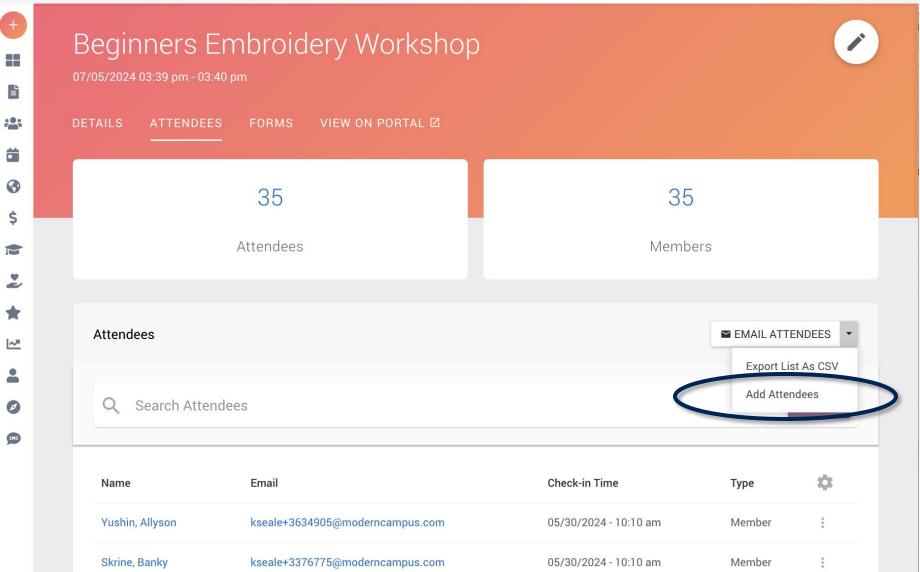
41

Engaging

derncampus.com



Select the "Email Attendees" Dropdown



Engagin

erncampus.com



Finish the Check in!

- Add the ID Numbers
- •1 number per line
- Bypass any polls / waivers

| Add Attendees | |
|---|---|
| BULK ADD | |
| Warning! This event has a waiver attached, using this method will bypass this, do you wish to continue? | |
| ID Numbers 55555 42342 23423 25154 | S |
| Enter a new ID number on each line CHECK IN | |
| CLOSE | |



Demo post-event check-in

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Tips & Tricks!

Polls

- Quick survey
- Pops up on check-in
- Get a bell weather of student thought

| ⊕ ∷ | Events | | | | | | + |
|---------------|---|--------------|--------------------------------|-----------|-----------------------|--------|-------------------|
| B | EVENTS REQUESTS TAGS WAIVERS POLL | | | | | | |
| ** | | | | | | | |
| 0 | Q Search Polls | | | | | ST | ATUS - |
| \$ | | | | | | | |
| 2 | Question | Visibility | Location | Responses | Created | Status | |
| * | Should SGA fund a bike sharing program? | Organization | Student Government Association | 1 | 05/07/2017 - 10:09 AM | Active | : |

| 8:59 7 | | .ıll ≑ ■) |
|----------------------------------|------------------------|--------------|
| = | Üniversity of Atlantis | |
| CAREER S | | |
| Mock | Interview | /S |
| [Virtu | al] | |
| ≡ 06/18/20 | 24 2:15 PM 🖪 Car | eer Services |
| | support t ng ban? | he |
| Yes | | |
| No | | |
| | | |
| Success! Successfully HKB. | checked in GRH | Undo (1) |
| HKB. | | |



Demo poll

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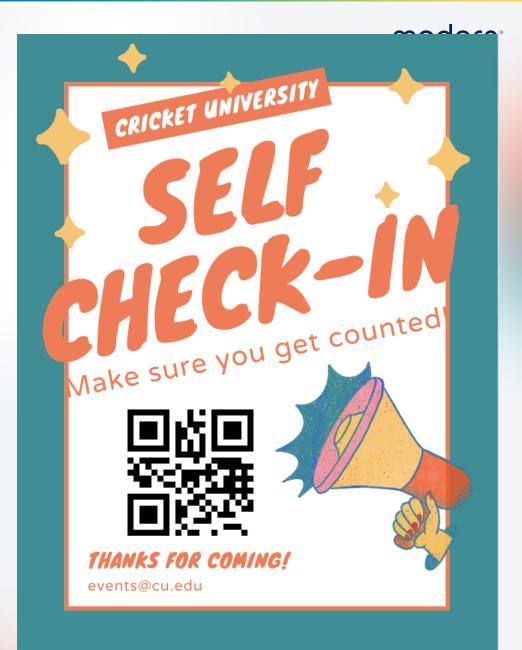
Self-Check In?

- No current option for self check-in.
- Need to do daily check?
 - Post the pin and show students how to do check in on the app
 - Requires separate event for each day

| Events | | | | | | | |
|---|---------|------------|---|--|--|--|--|
| Attend Ev | vents H | ost Events | 5 | | | | |
| Enter an event's unique PIN to collect attendance | | | | | | | |
| 7 | р | n | a | | | | |
| ' | Р | | 9 | | | | |
| Submit | | | | | | | |
| | | | | | | | |

Avoid the Bottleneck

- 100's of guests? Required event? → Try collecting IDs!
- Create a Form with "Name" and "Student ID"
- 2. Create a QR code that leads to that form
- 3. Use post event check-in with the list your form generates!





Use a 3rd party ticketing system?

1. Download student IDs from the system

2. Bulk add!

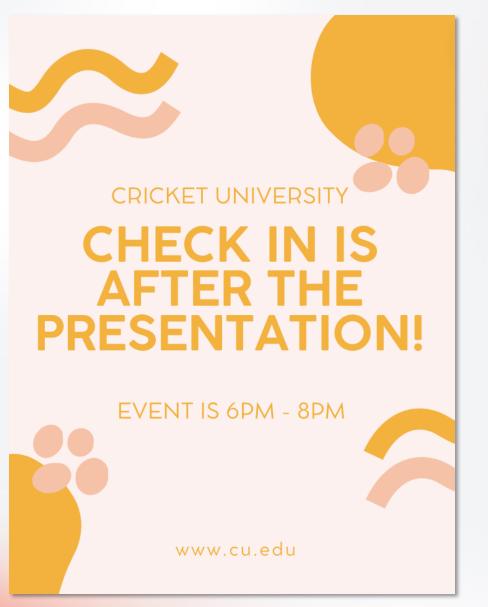
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| F | ile Home | Insert Pag | e Layout | Formulas | Data Re | view View | 🔉 Tell me w | /hat you want to |
| N9 | N9 \rightarrow : $\times \checkmark f_x$ | | | | | | | |
| | А | В | С | D | E | F | G | н |
| 1 | Last name | First name | Middle na | Title | Nickname | Status | Туре | Number |
| 2 | Armstrong | Mary | E | Ms. | | Inactive | Adult | 816 |
| 3 | Baccus | Lydia | R | Mrs. | Lydi | Active | Adult | 774 |
| 4 | Bailey | Victor | R | Mr. | Vic | Applicant | Adult | 1155 |
| 5 | Bargas | Jessica | R | Mrs. | Jessie | Applicant | Adult | 830 |
| 6 | Barker | Geraldine | D | Mrs. | Gerry | Active | Adult | 910 |
| 7 | Barnes | Merry | R | | | Active | Adult | 69 |
| 8 | Barra | Cathy | R | Ms. | Cat | Active | Adult | 1229 |
| 9 | Becker | Anna | М | Ms. | | Active | College | 461 |
| 10 | Beesley | Margaret | М | Mrs. | Margie | Active | Adult | 568 |
| 11 | Blackmon | Mary | 1 | | | Applicant | Δdult | 246 |





Is there check-out?

- There is no "Check out"
- Want to ensure they stay?
 - Complete check in at the END of your event!





What can you put into practice TODAY?





Please put your questions in the Q&A box. I'll get to as many as possible and follow up via email if more research is needed!



Thank You

See you next month!